

**GET READY  
TO RENEW**



## Important Renewal Information

Every year, members in our Medicaid Managed Care, Child Health Plus, Essential Plan, and HealthierLife (HARP) plans must renew their health coverage. During the COVID-19 public health emergency (PHE), NY State of Health has been automatically renewing coverage for members in those plans. **Members will need to take action soon to renew their health insurance.** Please contact Fidelis Care to learn more about the renewal process and any action you may need to take.

Call

**Amber Coyne**

Fidelis Care Community Relations Specialist

**607-349-3813**

### Stay Connected to Your Health Care

It's important for you to be ready to renew your health insurance coverage. Remember to:

- **Make sure your Fidelis Care and NY State of Health accounts are up to date** with your current mailing address, phone number, and email address. If you enrolled in health insurance through your **Local Department of Social Services (LDSS) or NYC's Human Resources Administration**, you will need to contact them or Fidelis Care.
- **Look for letters and emails** from Fidelis Care when it's time for you to renew. Depending on how you enrolled, you will also receive communications from NYSOH, your Local Department of Social Services, or NYC's Human Resources Administration.
- **If you enrolled through NYSOH, you can get text alerts** from them by texting START to 1-866-988-0327. NYSOH will text you when it's time to renew.